

Warranty

Canadian Vinyltek Window Corp. (“Vinyltek”) guarantees its product to the consumer purchaser(s) of Vinyltek windows and doors installed in a Single-Family Home (New Construction) or by an authorized Dealer (Renovation) in a Single-Family Home.

Commencing on the on the ‘Start Date’ (Ownership Transfer), Vinyltek will repair or replace any Vinyltek product(s) that are defective in materials or workmanship under the terms and limitations of this warranty.

Original Purchaser’s and Transferable coverage

This Warranty covers the original purchaser of the Single-Family Home or the original purchaser of our product(s) from an authorized Vinyltek Dealer commencing on the ‘Start Date’. In addition, this warranty and all its obligations and limitations transfers to subsequent owners. We only require evidence of the ‘Start Date’ i.e. date of purchase/proof of purchase.

Lifetime Limited Warranty on PVC components

This Warranty covers Window and Door vinyl extrusions (frames, sashes, and glazing beads, STDL bars) against material chipping, corrosion, peeling, blistering or rotting. We will correct such failure for the life of the product.

25 Year Limited Warranty on Insulated Glass seals

This Warranty covers insulated glass for premature seal failure, and internal material obstruction of vision from manufacturing defects under normal use and conditions.

This Warranty does not cover damage to the glass after delivery, decorative triple insulated glass, or adhesive shadowing caused by prolonged use of Preserve Film or any other application of material(s) to the glass on either inside or outside surfaces.

Glass breakage, accidental or otherwise is not covered after delivery.

15 Year Limited Painted or Stained Finishes

Painted or stained products are limited to 15 years against cracking, peeling, blistering or excessive fading for the climate conditions. Scuffing and scratching of the painted surface are not warranted. This Warranty does not cover damage to the paint or stain after delivery if any applications of tape, or varnish, or sealants, or chemicals or such other materials are applied to the finish.

10 Year Limited all Operating Hardware

All operating hardware under this warranty is limited to 10 years from the ‘Start Date’ for defects in material or workmanship not caused by natural wear and tear, abuse and misuse or for purposes other than what it was designed. Hardware in the State of Hawaii is not covered.

1 Year Limited Screens and Screen Frames

Vinyltek will replace any Vinyltek window or door screen that is defective in materials or workmanship for a period of one year from the ‘Start Date’.

Exclusions

This Warranty does not cover damage or defects relating to improper installation, storage or handling, failure to properly care and maintain the Vinyltek product(s), nor application of films, or finishes not applied at our factory. The Warranty is void if alterations have been made to the Vinyltek product(s), improperly installed alarm contacts or window coverings or similar scenarios. (proper location information for drilling holes is available from Vinyltek).

This Warranty does not cover normal wear and tear, abuse and misuse, natural weathering of finishes, acts of nature, terrorism or war. Warranty work will not be performed if the site conditions put service technicians in harms way, such as but not limited proximity to powerlines, obstructions, or any other health and safety conditions that are identified.

Limitations on Remedy

This Warranty is only valid on presentation of the original document (or copy) or contract evidencing the purchase of Vinyltek products with no outstanding balance owed and clearly indicating the ‘Start Date’.

Under this Warranty when a defect has been determined, Vinyltek will provide materials, shipping and labour at no charge for a period of two (2) years from the ‘Start Date’. (excluding screens). The defective product or component(s)/parts will be at no charge under the scope of this Warranty (see component details on the left).

Condensation on any Vinyltek product on the home interior side or the surface exposed to weather (exterior) is a natural result of excessive moisture inside the Home or natural weather conditions outside the Home and is not indicative of defective product or installation.

All reported defects need to be authorized by a Vinyltek representative before replacement or remedial work under this Warranty can take effect.

In no event, will Vinyltek be liable for the costs associated with incidental or consequential damages, whether based on breach of express or implied warranty, breach of contract, negligence, strict liability or other theory. The warranty provision offered on our product is limited to the original dollar value of the product or products found to be defective.

The above provisions are not intended to operate where prohibited by law. This express warranty may be extended by a provincial consumer statute.