

# Vinyltek's Lifetime Limited Warranty



Canadian Vinyltek Window Corp. ("Vinyltek") guarantees to the original consumer purchaser of Vinyltek windows and doors installed in a single or a multi-family home ("Home") by the builder as a new construction or by the purchaser as replacements, that Vinyltek will repair or replace any such Vinyltek products that are defective in materials or workmanship at no charge and will pay the costs of all material parts ("Warranty").

## Persons Covered

This Warranty extends to the original consumer purchaser of Vinyltek products. The Warranty starts on the date of purchase of the Home as a new construction or the installation of Vinyltek Products in the Home as replacements ("Start Date") and remains effective as long as the Original Purchaser owns the Home. In addition, if the original purchaser sells the Home before twenty (20) years have elapsed, Vinyltek will automatically extend full coverage under this Warranty to the new owner(s) of the Home and subsequent owners, until the twentieth (20<sup>th</sup>) anniversary of the Start Date.

## PVC and Insulated Glass

This Warranty covers Window and Door vinyl extrusions (frames, sashes, and glazing beads) against material chipping, corrosion, peeling, blistering or rotting.

This Warranty will cover insulated glass for premature seal failure, spontaneous glass implosion and material obstruction of vision from manufacturing defects under normal use and conditions.

This Warranty does not cover damage to the glass after delivery, decorative triple insulated glass or adhesive shadowing caused by prolonged use of Preserve Film.

## Painted or Stained Product

Painted or Stained products under this Warranty are limited to 15 years from purchase against cracking, peeling, blistering or excessive fading for the climate conditions on the applied surface of the product.

## Operating Hardware

This Warranty will cover operating hardware for a period of ten (10) years from the Start Date for defects in material or workmanship not caused by natural wear and tear, abuse and misuse or for purposes other than what it was designed.

## Screens

Vinyltek will replace any Vinyltek window or door screen that is defective in materials or workmanship for a period of one (1) year from the Start Date

## Exclusions

This Warranty does not cover damage or defects relating to improper installation, storage or handling, failure to properly care and maintain the Vinyltek products.

The Warranty is void if alterations have been made to the Vinyltek products including but not limited to finishes not applied by a Vinyltek representative.

This Warranty does not cover normal wear and tear, abuse and misuse, natural weathering of finishes, acts of nature, terrorism or war.

## Limitations on Remedy

Under this Warranty where a defect has been found Vinyltek will provide materials, shipping and labour at no charge for a period of two (2) years from purchase within the Lower Mainland of Vancouver and Vancouver Island. Otherwise the replacement of defective product or component will be at no charge under the Warranty but the customer will be responsible for shipping and labour costs.

Condensation on any Vinyltek product either on the interior or exterior of the Home is a natural result of excessive moisture in the Home or natural weather conditions outside the Home and is not indicative of defective product or installation.

This Warranty is only valid on presentation of the original document and copy of contract evidencing the purchase of Vinyltek products with no outstanding balance.

All reported defects need to be agreed by a Vinyltek representative before replacement or remedial work under this Warranty can take effect.

In no event will Vinyltek be liable for incidental or consequential damages (other than Vinyltek Products under this Warranty), whether based on breach of express or implied warranty, breach of contract, negligence, strict liability or other theory. The above provisions are not intended to operate where prohibited by law. This express warranty may be extended by a provincial consumer statute.